



TAKAPUNA DISTRICT CRICKET CLUB
Clubrooms: Onewa Domain, Northcote Road, Takapuna
Telephone: 4180608 PO Box 33 683 Takapuna
www.takapunacricket.co.nz

Prelude

Updated 31st August 2021

In keeping with our Strategic Plan Vision to be ***“Auckland’s Community Focused Cricket Club of Choice”*** we need to clearly document our processes to ensure that all of the pillars that support our Vision are available to those in succession in the executive management of the club.

TAKAPUNA DISTRICT CRICKET CLUB – PANDEMIC RESPONSE POLICY

1. UNIQUE BACKGROUND

- 1.1 With the advent of the COVID-19 global pandemic there are (and could continue to be) periods of fluctuating lockdown levels in Auckland.
- 1.2 These lockdown levels could negatively impact on the ability to organise and play cricket matches for differing periods during the cricket season.
- 1.3 As a result of this uncertainty some of our members may be hesitant to register or pay their fees in the absence of a clear refund policy.
- 1.4 Therefore, it is required of the executive committee to provide members with open and transparent information regarding COVID related refunds.
- 1.5 In doing so it is imperative to ensure that the policy is aligned with the club’s values and therefore a consistent approach to player selection is maintained and that all players are treated fairly.
- 1.6 The policy should be applied identically regardless of grade or competition.

2. COVID-19 SUBSCRIPTION REFUNDS

- 2.1 Refunds relating to COVID-19 will be referred to herewith as C19R and coded as such.
- 2.2 Refunds up to 50% of fees will be made to members when the remaining portion of the season has been permanently cancelled with 50% or more of the season’s games left to play.
- 2.3 Refunds will be made to members based on their request for a refund credited to their Club Hub Account or to their nominated bank account following provision of bank details.
- 2.4 Refunds will be made within 28 days of request and correct provision of banking details.
- 2.5 Refunds will not be made automatically. They must be requested.
- 2.6 Refunds will not be provided for missed matches due to weather or ground unavailability or player non-selection.
- 2.7 Refunds will not be provided retrospectively for individual or small number of missed games throughout the season due to COVID lockdown (i.e. where less than 50% of games for the season has occurred).
- 2.8 Refunds will not be provided where a request is lodged after 28 days from the last listed playing day of the season.